ZERO THREE SIXTY FUND CO-OPERATIVE

Member Frequently Asked Questions

1. What is the ZeroThreeSixty FUND Co-operative?

ZeroThreeSixty FUND Primary Co-operative Limited is a **Primary Co-operative with limited liability**, established under the Co-operatives Act, 2013 (Act 6 of 2013). Its objectives include advancing the social and economic welfare of its members and township-economy SMMEs, establishing collective buying power and investing in and supporting SMMEs operating in the township economy.

2. What is the purpose of the Co-operative?

The Co-operative is designed to help members participate in a collective economic system rather than operate only as individual consumers. Its broader model is based on **collective buying, collective capital, collective investment and community ownership**.

The prospectus envisages members using their collective purchasing power to support community businesses, improve procurement and ultimately create productive economic opportunities.

3. Who can become a member?

Under the Constitution, a **natural person over 18 years of age or a juristic person** may apply for membership. The application must be submitted to the Board.

The prospectus also envisages participation by appropriately constituted stokvels, businesses, associations, churches and other cooperatives, subject to the applicable membership requirements.

4. How do I apply for membership?

An applicant must complete the prescribed membership application form and indicate the number of shares they wish to take up. The application must be accompanied by the applicable entrance fee.

The Board considers the application and may accept or reject it. The applicant must be notified of the Board's decision within three months.

5. When do I officially become a member?

Submitting an application and making payment does **not by itself make you a member**.

Membership becomes effective once the application has been accepted by the Board and subsequently ratified by the members at an annual general meeting or general meeting.

6. How much does it cost to join?

The Constitution specifies a **R100 entrance fee**, payable when applying for membership. The Constitution states that this entrance fee is not refundable when membership ends.

It also specifies a **R100 annual membership/subscription fee**, which may alternatively be paid in equal monthly instalments. This fee contributes towards the running costs of the Co-operative and is also non-refundable on termination.

7. What is the difference between the entrance fee, membership fee and shares?

They should not be treated as automatically being the same thing.

- **Entrance fee:** R100, paid when applying for membership.
- **Membership/subscription fee:** R100 per year, or in equal monthly instalments, towards the running costs of the Co-operative.
- **Shares:** Membership shares are separately dealt with in clause 8 of the Constitution, with a nominal value of R100 per share.

Important: The final member onboarding/payment process should clearly communicate how the entrance fee, annual membership fee and required shareholding are to be handled.

8. How do I pay my membership fees?

The Constitution confirms the amounts and permitted payment structure for the entrance and annual membership fees, but the uploaded documents **do not specify the final banking/payment details or digital payment procedure**.

Members should therefore use only the official payment instructions issued by the Co-operative and retain proof of every payment.

9. Do I have to contribute money every month?

The Constitution requires the annual membership/subscription fee of R100, which may be paid in monthly instalments.

The prospectus additionally proposes **discretionary monthly savings/investment contributions**, meaning members may contribute additional amounts according to their means. These additional contributions are not presented as a mandatory fixed amount.

10. Is there a monthly purchasing commitment?

The prospectus proposes that members commit, **where practical and where products are available in their area**, to purchase at least **R250 per month** of qualifying everyday products through the 0360 ecosystem.

This is intended as economic participation through purchasing rather than as a membership fee.

11. What rights do members have?

Members have the right to:

- Do business with or through the Co-operative.
- Attend Co-operative meetings, provided they are not suspended or expelled.
- Exercise their voting rights in accordance with the Constitution.

The Constitution provides that each member has **one vote** at member meetings.

12. Do members get more votes if they contribute more money?

No. The cooperative model is based on democratic member control. The Constitution provides for **one vote per member** at member meetings. The prospectus similarly emphasises the principle that greater financial contributions should not automatically buy greater political control.

13. What are my responsibilities as a member?

Members must:

- Follow the Constitution and any amendments.
- Follow applicable Board by-laws.
- Participate in the business of the Co-operative.
- Keep their personal information up to date.
- Notify the Co-operative when important details, such as their address, change.
- Participate responsibly in the affairs of the Co-operative.

The prospectus further encourages members to support the Co-operative's objectives, protect its reputation and assets, participate in training, purchase through the ecosystem where practical and report suspected abuse or corruption.

14. What does it mean to be an "active member"?

Membership is intended to involve participation, not simply registration.

The Constitution provides that where a member does not actively participate in the activities of the Co-operative for a period of one year, or cannot be contacted because they failed to update their address, their membership may be terminated by Board resolution.

Members should therefore remain engaged by participating in Co-operative activities, keeping their information current, attending meetings where appropriate and supporting the Co-operative's business.

15. What happens if I break the Co-operative's rules?

Repeatedly contravening the Constitution, refusing to comply with obligations, or failing to meet obligations under the Act or Constitution can result in suspension or expulsion.

However, a member must receive **prior written notice** explaining the reasons for the proposed suspension or expulsion and must be given an opportunity to appear before the Board or submit a written statement explaining their objections.

16. What happens while I am suspended?

A suspended member loses the right to attend general meetings and to vote by proxy during the suspension. Certain or all transactions with the member may also be suspended where authorised under the Constitution.

17. Can I resign from the Co-operative?

Yes. A member may resign by submitting a **written resignation**.

The resignation becomes effective at the first Board meeting after the Co-operative receives the written resignation, and the membership is then terminated by Board resolution.

Resignation does not release a member from outstanding debts, obligations or contracts with the Co-operative.

18. What happens to my shares if I resign?

The shares of a resigning member are cancelled. Subject to the Constitution, the value paid up on the cancelled shares may, at the Board's discretion and provided funds are available, be repaid within **two years** from the date of cancellation.

The amount may also be affected by the value of the shares according to the Co-operative's latest completed financial statements. Any amount owed by the member to the Co-operative may be deducted.

19. Can I see information about the Co-operative and my membership?

Yes. The Constitution requires the Co-operative to maintain records including its Constitution, meeting minutes, membership register, membership fees, shares, member loans and contributions.

Members may examine specified records during normal business hours and may make copies after payment of an agreed fee, subject to the Constitution and applicable access-to-information provisions.

20. What is expected of me as a ZeroThreeSixty member?

The most important principle is:

Don't just join — participate.

A member should:

1. Keep their membership information accurate and up to date.
2. Pay the required membership fees when due.
3. Participate in the Co-operative's activities.
4. Support the collective purchasing model where practical.
5. Use the Co-operative's economic opportunities responsibly.
6. Attend and participate in meetings.
7. Exercise their one vote responsibly.
8. Protect Co-operative property, funds and reputation.
9. Comply with the Constitution, applicable by-laws and lawful decisions.
10. Report suspected abuse, fraud or corruption through the appropriate channels.
11. Take advantage of member education and training.
12. Help build a stronger member-owned economic network.

The Co-operative works when members act as owners, not merely as customers.

The prospectus expresses this principle as the transformation from **consumer to owner**: members collectively purchase, participate in businesses and help build community-owned economic value.